



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Glaser et. al. ) Group Art Unit 2154  
Appl. No. : 09/971,954 ) Confirmation No. 5632  
Filed : October 4, 2001 )  
For : AUDIO-ON-DEMAND )  
COMMUNICATION )  
SYSTEM )  
Examiner : Wen Tai Lin )

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450 on this date: 5-20-04

Typed or Printed: Sally HoukSignature: [Signature] Date: 5-20-04AMENDMENT & RESPONSE

RECEIVED

MAY 28 2004

Technology Center 2100

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This communication is being submitted in response to the Office Action dated January 20, 2004. Applicants respectfully request reconsideration of the captioned application in light of the following Amendment and Remarks.

**Amendments to the Claims** are reflected in the listing of claims that begins on page 2 of this paper.

**Remarks** begin on page 6 of this paper.